The PACE of Change Impact & Innovation Summit

October 24-26, 2023



The Alida Hotel

412 Williamson Street, Savannah, GA 31401

AGENDA Welcome Event

Tuesday, October 24

6:00 –	Welcome & Networking Event - Trade Room
8:00 p.m.	Join us for networking, buffet bites, and cocktails

Day One

Wednesday, October 25

Time	Location - Gilbert A/B	Franklin Room
7:30 – 8:30 a.m.	Yoga (Rooftop)	
8:30 – 9:00 a.m.		Breakfast Buffet
9:00 – 9:15 a.m.	Welcome and Program Overview April Gill, Chief Commercial Officer	
9:15 – 10:15 a.m.	Evolving TRHC: Executive Panel Brian W. Adams, CEO & President April Gill, Chief Commercial Officer Michael Greenhalgh, RPh, MBA, Chief Operating Officer & President, Pharmacy Services Celynda Tadlock, PharmD, MBA, President, Value- Based Care Solutions Bob Sullivan, MS, Chief Technology Officer Sarah R. Haines, MSW, MBA, Vice President, PACE Business Lead Moderator: Ankur Patel, MD, FAAFP, Chief Medical Officer	

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Time	Location - Gilbert A/B	Franklin Room
10:15 – 11:00 a.m.	A Conversation with Chris Antypas, PharmD Pharmacist, Business Executive, and Entrepreneur Moderator: Rebecca A. Lewis, PharmD, MBA Area Vice President, Business Development	
11:00 a.m. – 12:30 p.m.	Expect More from Your PACE Pharmacy: Innovation and Advances at CareKinesis Michael Greenhalgh, RPh, MBA Michael Awadalla, PharmD, BCGP, CMWA Executive Vice President, Office of Applied Pharmacotherapy	
12:30 – 1:30 p.m.	Networking Luncheon	Lunch & Learn PGx Demo (Franklin A) Learn more about TRHC's pharmacogenomic services with a demonstration from a leading PGx expert Adriana DeJesus, PharmD, BCGP.
1:30 – 2:30 p.m.	A Conversation with John Coster, PhD, RPh Senior Technical Advisor, Medicare Drug Rebate and Negotiation Group, the Center for Medicare, The Centers for Medicare and Medicaid Services Moderator: Ankur Patel, MD, FAAFP	
2:30 – 3:15 p.m.	Partnering with a PBM for PACE Success Celynda Tadlock, PharmD, MBA	CE Session (Franklin A until 3:30 p.m.) From Lab to Lifesaver: Exploring 2023's Newest Medication Advancements Jamie Puglisi, PharmD, BCGP

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Time	Location - Gilbert A/B	Franklin Room
3:15 – 3:30 p.m.	Break	
3:30 – 4:30 p.m.	Innovation for Transformation Bob Sullivan, MS April Gill Edward Merle Johnson II, PharmD, PhD, MBA, BCPS, Director of Clinical Innovation	
4:30 – 4:45 p.m.	Feedback and discussion	
5:15 – 6:30 p.m.	Old Town Trolley Tour	Zumba (Rooftop)
6:30 – 7:30 pm.	Networking Reception – The Lost Square	
7:30 – 9:00 p.m.	Dinner – Harper's Gallery	

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Day Two

Thursday, October 26

Time	Location - Gilbert A/B	Franklin Room
7:00 – 8:00 a.m.	Yoga (Rooftop)	
8:00 – 8:45 a.m.		Breakfast Buffet (Check out before breakfast)
8:45 – 9:00 a.m.	Opening Session Day Two April Gill	
9:00 – 10:15 a.m.	Keynote Speaker and Book Signing Geeta Nayyar, MD, MBA Author and nationally recognized leader in healthcare IT, emerging health tech, AI innovation, and digital health	
10:15 – 11:00 a.m.	Designing Tomorrow: Customer Feedback as a Catalyst for Innovation - April Gill	
11:00 a.m. – 12:00 p.m.	The Holistic View of the PACE Participant and the Operation Beth Eichfeld, Senior Vice President, Enterprise Program Management George "Mike" Brett, MD, Senior Vice President, Risk Adjustment, Chief Medical Officer, Capstone Risk Adjustment Services	CE Session (Franklin A) Cheers to Safety: Raising a Glass to the 2023 Beers Criteria Update Jessica DiLeo, PharmD, BCACP, BCGP, Senior Manager, Learning & Development

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Time	Location - Gilbert A/B	Franklin Room
12:00 – 1:00 p.m.	Working Lunch	CE Session (Franklin A) This Works for Me: Pearls from a Clinical Pharmacist Jessica DiLeo, PharmD, BCACP, BCGP, Jamie Puglisi, PharmD, BCGP, Adriana DeJesus, PharmD, BCGP, Moderator: George "Mike" Brett, MD
1:00 – 1:15 p.m.	Concluding Remarks April Gill	

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Meet the Presenters



Brian W. AdamsPresident and CEO, Tabula Rasa HealthCare

Brian Adams serves as President and CEO of TRHC. Previously, he was President overseeing strategy, sales and account management, professional affairs, IT and software engineering, legal, human resources, and finance. Formerly TRHC's CFO, Mr. Adams

guided TRHC through successful public and private debt and equity financing efforts and designed and implemented a plan to achieve profitability. His broad management experience includes strategic planning, business performance optimization, and financial integration for mergers and acquisitions. He was honored as CFO of the Year by the Philadelphia Business Journal in 2020, named one of the Top CFOs in the region in 2015 by South Jersey Biz Magazine, and recognized as CFO of the Year in 2014 by the New Jersey Tech Council.

Keynote Speaker



Chris Antypas, PharmD
Pharmacist, Business Executive, and Entrepreneur

Christopher Antypas is a seasoned pharmacy executive and innovator with active roles across a diverse set of pharmacy industries. A native of Pittsburgh, Dr. Antypas earned his Doctor of Pharmacy degree from the University of Pittsburgh School of Pharmacy, and soon after graduation pursued his goal of owning a pharmacy. Today, he holds

active ownership in multiple pharmacies where he is pushing the boundaries of traditional pharmacy practice in every way. Asti's South Hills Pharmacy is a high-volume retail pharmacy that specializes in disease management and compounding, Asti's LTC Pharmacy is a closed-door pharmacy that serves a variety of facilities, Asti's Washington Pharmacy is located in a Medical Practice and specializes in 340b services, and lastly, Perigon Pharmacy 360 is a 50-state licensed and dual-accredited precision digital and specialty pharmacy.

In addition to his experience as a business owner, manager, and clinician, Dr. Antypas is a pharmacy consultant and advisor. He is the Director of Pharmacy Solutions for Henderson Brothers, Inc., an insurance, and benefits brokerage/consulting firm in Pittsburgh. In this role, he helps mid-to-large, self-funded employers manage their pharmacy benefits with thoughtful and innovative strategies.

Dr. Antypas currently serves as President-Elect of the Pennsylvania Pharmacists Association and also sits on the advisory board for both Value Drug Company and Prescribe Wellness. He has been named as a Luminary for The Community Pharmacy Enhanced Service Network (CPESN) as well as The Pennsylvania Pharmacists Care Network (PPCN), and in this capacity, he is helping to reshape community pharmacy

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practice with innovation and cutting-edge pharmacy care. Because of his extensive knowledge and experience in community and specialty pharmacy, Dr. Antypas has been invited to serve on multiple Pharmacy & Therapeutics committees, including a national PBM, a national Health Plan, as well as the Pennsylvania Department of Health and Human Services. Known for his commitment to advance pharmacy practice, Dr. Antypas frequently speaks nationally and regionally on a variety of pharmacy topics.

Dr. Antypas was named the 2019 Pharmacist of the Year by the Pennsylvania Pharmacists Association, 2020 Next Generation Pharmacist - Entrepreneur of the Year, and in 2022 was recognized as #18 among the 50 Most Influential Leaders in Pharmacy by the Pharmacy Podcast Network.

Pharmacy has been life's passion for Dr. Antypas. When he's not solving medication related problems, he enjoys every minute with his wife and three children in the South Hills of Pittsburgh.



Michael S. Awadalla, PharmD, BCGP Executive Vice President, Office of Applied Pharmacotherapy Tabula Rasa HealthCare

Dr. Michael S. Awadalla is a licensed pharmacist with extensive clinical and managerial experience. Dr. Awadalla joined Tabula Rasa HealthCare (TRHC) in 2011 as a clinical

pharmacist for CareKinesis after serving as a pharmacy manager with one of the nation's largest grocery retailers. He subsequently served as a director of clinical pharmacy operations for CareKinesis where he implemented short and long-term strategic plans focused on medication safety and compliance.

In 2016, Dr. Awadalla was a core stakeholder in the design and launch of TRHC's Enhanced Medication Therapy Management and Pharmacovigilance programs. In 2019, Dr. Awadalla's role expanded to include responsibility for TRHC's PACE Medication Safety and Pharmacy Services. In his current role, Dr. Awadalla directly oversees day-to-day operations of two key contact centers and more than 100 pharmacists and pharmacy technicians.

Dr. Awadalla earned his Doctor of Pharmacy degree from the University of the Sciences in Philadelphia and is board certified in geriatrics.

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George "Mike" Brett, MD
Senior Vice President, Risk Adjustment Services
Chief Medical Officer, Capstone Risk Adjustment Services

Dr. Mike Brett is a graduate of Temple University School of Medicine. After completing an internal medicine internship and residency at University of Pittsburgh Medical Center

(UPMC), he served as chief medical resident, and then as an assistant professor of medicine.

During a long private practice of geriatric medicine, Dr. Brett served as medical director for several long-term care facilities and hospice organizations. He spent six years as medical director for a comprehensive geriatric assessment program sponsored by the local health care system. In 2004, he became the initial medical director for LIFE Beaver County in Western Pennsylvania. His work with PACE led to his interest and expertise in Medicare risk adjustment models and proper documentation principles. With a desire to educate other clinicians in these important topics, he joined Capstone in 2014 as chief medical officer and now also serves as senior vice president for risk adjustment services.

Keynote Speaker



John Coster, PhD, RPh Senior Technical Advisor, Medicare Drug Rebate & Negotiation Group

John M. Coster is Senior Technical Advisor in the Medicare Drug Rebate and Negotiation Group in the Center for Medicare, a component of the Centers for Medicare and Medicaid Services (CMS). This group is responsible for implementation of the new Medicare drug negotiation and inflation rebate programs. Previously he served

as Director of the Division of Pharmacy at the Center for Medicaid and CHIP Services, from August 2014 through May 2023. He was responsible for policy and operational issues relating to the Medicaid pharmacy program and the Medicaid Drug Rebate Program (MDRP).

Prior to joining CMS, Dr. Coster held senior government affairs executive positions with the National Association of Chain Drug Stores (NACDS), the National Community Pharmacists Association (NCPA), and Safety Net Hospitals for Pharmaceutical Access.

Dr. Coster holds an MPS and PhD in health policy from the University of Maryland Graduate School in Baltimore and a BS in Pharmacy from St John's University in New York.

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Adriana DeJesus, PharmD, BCGP
Clinical Manager of Pharmacogenomics, Tabula Rasa HealthCare

Dr. Adriana DeJesus is a Board-Certified Geriatric pharmacist and manager of pharmacogenomics at Tabula Rasa HealthCare. Dr. DeJesus received her Doctor of Pharmacy degree from Fairleigh Dickinson University School of Pharmacy. She completed a PGY1 (post-graduate year) Pharmacy Practice Residency in Geriatric

Personalized Medicine with CareKinesis and served as Adjunct Professor at the University of the Sciences. Dr. DeJesus has previously precepted PGY1 and PGY2 Pharmacy Residents in clinical pharmacogenomics and has been an author in over 10 publications.



Jessica DiLeo, PharmD, BCACP, BCGP Senior Manager, Learning and Development

Dr. Jessica DiLeo has over two decades' experience in the pharmacy profession with extensive experience in geriatrics, medication therapy management, education, and quality assurance. In her current role as Senior Manager of Learning & Development with Tabula Rasa HealthCare, Dr. DiLeo oversees clinical education for the organization.

Previously, she served as a Medication Therapy Management subject matter expert and Lead Clinical Trainer for MedWiseRx. She is board certified in geriatrics and ambulatory care and is a faculty advisor for the American Pharmacist Association Delivering Medication Therapy Management Certification course.

In addition, Dr. DiLeo is passionate about the advancement of pharmacy and is an active member of multiple pharmacy organizations. She served eight years on the Board of Directors for the Arizona Pharmacy Association in a variety of positions, most recently as President. Dr. DiLeo is the current Medication Management Special Interest Group Coordinator for the American Pharmacists Association. She has been awarded the Distinguished Young Pharmacist of the Year Award from the Arizona Pharmacy Association and Pharmacy Leadership Award on behalf of the National Community Pharmacy Association. She serves as a co-Faculty advisor for the University of Arizona College of Pharmacy Arizona Pharmacy Association – Student Pharmacist Academy.



Elizabeth A. EichfeldSenior Vice President, Enterprise Program Management

Beth Eichfeld brings more than 35 years' experience in serving frail older adults, including more than 13 years of PACE advocacy, start-up, and operations, to Tabula Rasa HealthCare's (TRHC) CareVention HealthCare. She has an extensive background in

developing assisted living programs, dementia-dedicated services, Programs of All-Inclusive Care for the Elderly (PACE), active mixed-use communities, and affordable senior housing with supportive services. In 2013, Beth was appointed to the State of New Jersey's Long-Term Services and Support steering committee, serving an integral role in preserving PACE as a viable state option. She joined TRHC in 2017,

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taking a brief hiatus from PACE to provide programmatic oversight to the Enhanced Medication Therapy Management program administered through the Center for Medicare and Medicaid Innovation. She shifted her focus back to PACE development and operations when she assumed oversight of TRHC's CareVention Consulting in 2022. In 2023 she was appointed to lead Capstone Risk Adjustment, a CareVention solution.



April Gill
Chief Commercial Officer

April Gill oversees TRHC's commercialization efforts with broad responsibility for strategy, product, marketing, communications, sales, and account management. Inspired by her family's healthcare challenges, she has dedicated her 20+ year career to improving lives and enhancing the healthcare experience through innovative technology,

advanced analytics, and health services with a passion for supporting the underserved.

Previously, she was Executive Vice President & General Manager Health Plans & Systems for Virgin Pulse (formerly Welltok), leading Sales and Account Management and the development of value-based products, software, and services to drive segment growth. Prior to Virgin Pulse, she was Chief Strategy Officer for Welltok and was instrumental in its successful acquisition by and integration into Virgin Pulse in 2021, leading a cross-functional team responsible for product and solution strategy, partnerships, product marketing, solution consulting and consumer experience.



Michael Greenhalgh, RPh, MBA Chief Operating Officer & President, Pharmacy Services

Michael Greenhalgh is Chief Operating Officer and President of Pharmacy Services at Tabula Rasa HealthCare. As a founding team member of CareKinesis PACE Pharmacy, Mr. Greenhalgh was the chief architect and designer of all pharmacy operations. He integrated various pharmacy automation technologies and engineered a workflow to

drive operational efficiencies and greater profitability. He was instrumental in procuring and implementing the first deployment of an advanced robotic multi-dose adherence packaging dispensing system in the United States.

In his current role, Mr. Greenhalgh oversees all operations, care management, inventory, purchasing, and capital planning across the network of company pharmacies in their New Jersey, Colorado, and California offices. Recognized for his achievements, Mr. Greenhalgh is the recipient of the Philadelphia SmartCeo-COO 2015 Executive Management Award.

Mr. Greenhalgh has more than 25 years of professional pharmacy and related healthcare experience. As an entrepreneur, he has owned and operated nine successful companies, from start-up to acquisition in numerous industries. Prior to CareKinesis, Mr. Greenhalgh was co-founder and President of Myofacial Associates, a professional wellness center specializing in a natural, alternative medicine approach to patient

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care with emphasis on well-care visits. After years of 100% year-over-year growth, the company was acquired by a physician practice.

Mr. Greenhalgh was also the President and owner of Red Fern Pharmacy, Norris Hills Pharmacy, and Red Fern Medical Inc. Red Fern Pharmacy and Norris Hills Pharmacy became leaders in health education and pharmaceutical care for various disease states and hospice care. Red Fern Medical specialized in diabetes care, medical supplies, and breast prosthesis for breast cancer patients. After ten years of over 200% growth, all three companies were acquired by Rite Aid.

Mr. Greenhalgh earned a Bachelor of Science in Pharmacy from Temple University and holds the Registered Pharmacist designation.



Sarah R. Haines, MSW, MBA
Vice President, PACE Business Lead, CareVention HealthCare

Since joining Tabula Rasa HealthCare (TRHC) in 2015, Sarah Haines has supported and led multiple facets of the company's PACE customer journey – from startup and implementation to ongoing program development. In her current role as Vice President,

PACE Business Lead, she is committed to understanding the emerging needs of PACE organizations and advocating for continued advances in PACE-focused products and services. She leads the PACE Sales, Account Management, and CareKinesis Client Success teams with a focus on continuous client satisfaction.

Ms. Haines previously served as Vice President of Client Success and Account Management and as Area Vice President for Client Development and Account Management for CareVention HealthCare, in which she was responsible for client relations and implementation efforts across TRHC's PACE services. She also served as Western Director of Client Development for CareKinesis PACE Pharmacy, where she helped lead client engagement and expansion efforts in the western United States through implementation of PACE-specific comprehensive medication safety solutions, helping programs achieve optimal outcomes.

Ms. Haines earned an MBA and master's in social work from Aurora University in Illinois.



Edward Merle Johnson II, PharmD, PhD, MBA, BCPS Director of Clinical Innovation, Tabula Rasa Healthcare

Edward Merle Johnson II, PharmD, PhD, MBA, BCPS is the Director of Clinical Innovation at Tabula Rasa Healthcare (TRHC). Dr. Johnson received his PharmD from West Virginia University School of Pharmacy and his PhD in Organic Chemistry/Drug

Design and Synthesis from University of Wisconsin – Milwaukee. Dr. Johnson also holds an MBA in Healthcare Administration from Concordia University – Wisconsin and has a Lean Six Sigma Black Belt certification. Additionally, he has multiple clinical and professional certifications including Board Certified Pharmacotherapy Specialist and in the areas of pharmacogenomics and pain management. An experienced

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pharmacy leader and researcher, he has practiced in clinical hospitals, healthcare industries, academic research, and pharmaceutical startup companies. He is skilled in central nervous system (CNS) disorders, focusing on drug therapies and drug design and development, synthetic organic chemistry, drug metabolism, pharmacogenomics, and precision medicine. In his current role as Director of Clinical Innovation, he is responsible for conducting cutting-edge research and development in the field of clinical pharmacy science to improve both provider experiences and patient outcomes.



Rebecca A. Lewis, PharmD, MBA Vice President, Strategic Business Development

Rebecca Lewis, PharmD, MBA, is Vice President of Strategic Business Development for Tabula Rasa HealthCare (TRHC), parent company of CareVention HealthCare. Dr. Lewis joined the team seven years ago and works with PACE organizations, at-risk providers, payers, and pharmacies to introduce and deploy the company's extensive suite of

medication risk mitigation solutions and pharmacy services.

Prior to joining TRHC, Dr. Lewis served as Executive Director for a hospice and palliative care organization and was responsible for the clinical, financial, and operational success of the program. She came to serve as a leader in the provider side of hospice after more than ten years of working in multiple leadership roles at excelleRx, the first and largest hospice-focused pharmaceutical care company in the U.S. Additionally, Dr. Lewis worked with a company to develop and operationalize a national, at-risk DME program strategy where she partnered with post-acute and homecare providers to optimize financial results and patient engagement. She has also been part of a company that develops patient assistance, loyalty, and education programs for pharmaceutical and biotech entities.

Dr. Lewis started her career as a Registered Pharmacist where she practiced in health-system and community settings. She earned a Doctor of Pharmacy from University of the Sciences in Philadelphia and has extensive training in pain management and palliative care. Dr. Lewis also has an MBA in healthcare business and has presented at state and national conferences.

Keynote Speaker



Geeta Nayyar, MD, MBAAuthor and Healthcare IT Leader

Dr. Nayyar is a leader in the all-fronts fight for better well-being, helping bridge the divide between clinical medicine, business, and digital health. "Dr. G" is the former Chief Medical Officer at Salesforce and AT&T. She's a rheumatologist and nationally

recognized leader in health IT, bridging the divide between clinical medicine, business, and digital health. As a Board Member of the American Telemedicine Association and the University of Miami Miller School of Medicine Alumni Association, she helps steer decision-making at some of the nation's most influential

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medical organizations. Her work and expertise have earned her appearances on CNN, PBS and she is regularly featured on CNBC and Yahoo Finance.

She is the author of the book Dead Wrong, with a fall 2023 release date, which diagnoses medicine's information illness through rich stories and insights derived from the boardroom. She makes the case that building trust and health literacy at scale requires healthcare leaders to take responsibility for the problems and its solutions.

Dr. Nayyar was accepted to medical school at the age of 17 and attended the accelerated Honors Program in Medicine at the University of Miami. She completed her internal medicine residency, rheumatology fellowship, and MBA at George Washington University.



Ankur Patel, MD, MBA, FAAFP Chief Medical Officer, Tabula Rasa HealthCare

Dr. Ankur Patel is chief medical officer at Tabula Rasa HealthCare (TRHC). A geriatrician, Dr. Patel has more than a decade of experience in caring for the elderly in multiple settings, including acute care, post-acute care, nursing home, and Program of All-inclusive Care for the Elderly (PACE).

Dr. Patel previously served as the medical director of Inspira LIFE, a New Jersey PACE program, and as Inspira Health's medical director for population health and clinical advisor for innovations. His expertise lies in innovative approaches to advancing quality of life, decreasing cost of care, increasing revenue, and improving efficiencies.

Dr. Patel earned his medical degree from St. James School of Medicine in Netherlands Antilles and his MBA from Isenberg School of Management, University of Massachusetts. He completed his family medicine residency at the University of Alabama - Huntsville and earned a geriatric fellowship from Eastern Virginia Medical school in Norfolk. Dr. Patel earned a Bachelor of Pharmacy degree from North Gujarat University in India.



Jamie Puglesi, PharmD, BCGP
PACE Clinical Pharmacist, CareKinesis, Tabula Rasa HealthCare

Dr. Jamie Puglesi, a clinical pharmacist with CareKinesis, has more than 10 years of experience in hospice and palliative care with a focus on pain management. She leads clinical initiatives for PACE clients, including polypharmacy calls, falls initiatives, and comprehensive medication safety reviews. In her previous role at TRHC, she provided in-home medication reviews for high-risk transition of care patients and collaborated

with primary care physicians and specialists to optimize medication regimens and mitigate medication risk. Dr. Puglesi received her Doctor of Pharmacy (PharmD) degree from Temple University and is board certified in geriatric pharmacy.

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Bob Sullivan, MSChief Technology Officer

Bob "Sully" Sullivan leads the Product Engineering and IT teams and is responsible for building and supporting TRHC's proprietary applications and data solutions. With over 30 years of experience, Mr. Sullivan is equally versed in business and technology, strategic planning, and tactical execution. Previously, he was Senior Vice President,

Assessment Solutions at Corsis, responsible for IT due diligence for private equity and investment firms. His career spans multiple healthcare technology companies, leading the integration of large acquisitions, including Pfizer and Warner Lambert, and Pfizer and Pharmacia; enterprise architecture projects at Johnson and Johnson and inVentiv Health; and international projects at Abbott Labs.



Celynda Tadlock, PharmD, MBAPresident, Value-Based Care Solutions

Dr. Celynda Tadlock is accountable for strategic growth, client retention, clinical innovation, and operational excellence for the following core services: pharmacy benefit management, third party administration, electronic health records, and risk adjustment.

She previously served as TRHC's Chief Client Officer with accountability to create a persistent focus on the client, and as Executive Vice President, Pharmacy Benefit Solutions where she designed solutions that incorporate scientifically based technology to identify and mitigate risk from medication related challenges for a superior member experience, improved clinical outcomes and cost savings.

Dr. Tadlock formerly served as Vice President, Clinical Strategy and Pharmacy Experience at Aetna, a CVS Health Company and as Vice President, Clinical, Product and Customer Experience and Vice President, Business Development. Additionally, she was President and Chief Operating Officer for Coventry Prescription Management, Inc and held executive roles at Express-Scripts, Inc., Anthem, and WellPoint in various areas of Medicare, Clinical, Business Operations, National Accounts, Clinical Affairs, Legislative Affairs, Industry and Trade Relations, and Process Improvement.

Dr. Tadlock is Past President of Georgia Academy of Managed Care Pharmacy (AMCP), serves on the AMCP Public Policy Committee, is President Emeritus of The Pharmacy & Therapeutic Society and formerly served on the Operating Committee and lead the Legal Subcommittee of Pharmaceutical Care Management Association (PCMA).

She received a Doctor of Pharmacy degree from Mercer University and a Master of Business Administration degree from Keller Graduate School of Management.